



PF Whitehead Transport Services Ltd, PF Whitehead Trading Park, 4 Coomber Way, Croydon, Surrey CR0 4TQ  
Telephone: 020 8684 4507 Fax: 020 8683 3100

**Customer Account Application Form**

Account Name and Address.....  
.....  
.....  
.....Postcode.....

Contact Name.....

Contact Tel No.....

Email Address.....

Company VAT.....

Company Reg No.....

Bank Address.....  
.....  
.....Postcode.....

Account No.....

Sort Code.....

Credit Limit Requested £.....

**By signing I / we adhere to the strict 30 days payment terms from date of invoice from PF Whitehead Transport Services Ltd \* and agree to their Terms & Conditions of business.**

*\*Failure to keep payment terms may result in your facilities being put on stop.*

Signed ..... Date.....

Express Freight Forwarding \* Storage \* Break Bulk \* Distribution  
[www.pfwhitehead.com](http://www.pfwhitehead.com)

Directors: PF Whitehead, NMA Whitehead

Registered in England – Company Registration Number 987986 – VAT Registration Number – 293 8964 92



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**Limited Companies Only**

Registered Office Address .....

.....

.....Postcode.....

**Sole Traders / Partnerships Only**

Name.....

Address.....

.....Postcode.....

Name.....

Address.....

.....Postcode.....

**Trade References**

Name.....

Tel No.....

Address.....

.....Postcode.....

Name.....

Tel No.....

Address.....

.....Postcode.....

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As part of our ISO conditions we ask that you read and agree to the following industry standard conditions:

**TERMS AND CONDITIONS**

1. Payment terms 30 days from invoice date
2. We reserve the right to carry out credit checks to establish an account
3. PF Whitehead Transport Services Ltd covers for no consequential loss
4. Charges may be incurred for abortive deliveries/collections
5. Charges may be incurred for the detaining of vehicles for unreasonable periods of time at a standard rate of £25.00 per hour
6. We do not carry goods classified as hazardous or requiring special rules or conditions for carriage

**INSURANCE TERMS**

ALL GOODS CARRIED TO RHA CONDITIONS OF CARRIAGE 2009 (a full copy of terms is available upon request)

1. All claims must be notified within 7 working days
2. Our insurance procedures must be adhered to in all cases; failure to do so may invalidate any claim
3. A minimum claim limit of £50.00 applies in all cases
4. Claim amounts may not be contra'd against payments
5. Associated (administration) charges may not be issued by the claimant in respect of any claim
6. All goods that are damaged require either photographic evidence or must be recoverable to our depot, for inspection by the insurer
7. Only the cost element of the goods can be claimed; no profit element is recoverable
8. Standard cover is £1,300.00 per tonne (increased cover is available upon request)
9. It is the sender's responsibility to ensure adequate cover exists outside our standard parameters for high value goods
10. The following information is a mandatory requirement in all cases:
  - a. The total weight of the consignment
  - b. The total weight of the damaged/missing goods
  - c. The total cost price value of the consignment (this is your manufacturing cost or your purchase price if you are not the manufacturer)
  - d. A cost price invoice to us for the damaged/missing goods

All the above together with one of the following:

- a. A copy of the sales invoice to your customer (preferred)
- b. A declaration that no profit element is contained within the claim amount
- c. A note of the profit element applied

SIGNED ..... DATE .....

NAME ..... POSITION .....

COMPANY .....

ADDRESS .....

.....

.....

TELEPHONE .....

Please return to the above address or fax to 020 8683 3100



RHA Membership No 001856-00

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